

Chiesi Total CareSM helps patients move forward with confidence.

For patients beginning Mycapssa[®], Chiesi Total Care (CTC) is here to facilitate smooth sailing throughout their treatment journey.

Whether it's help with insurance coverage, medication refills, or individual needs, the dedicated Chiesi Total Care team provides comprehensive support at every turn so you and your patients can move forward with confidence.

In 2025, the average time from prescription to a patient starting on Mycapssa is 18 calendar days.*

*Data on file; year-to-date data as of May 9, 2025.

A single call to your dedicated Chiesi Total Care team is all it takes, and we will guide your patient through the process of getting started on Mycapssa therapy*.



The dedicated Chiesi Total Care team is made up of:

- Pharmacists
- Reimbursement support specialists
- Patient service coordinators
- Nursing support
- Patient education



Worry-free refills

A pharmacist is always available and medication is delivered right to your patient's door



The Chiesi Total Care team is there every step of the way to help you and your staff navigate insurance coverage and find available reimbursement support for your patients.



Enroll your patient to receive the benefits of Chiesi Total Care

Scan to enroll online



Scan to submit online Rx form



Contact us:

BY PHONE

1-833-346-2277

BY FAX

1-833-746-2277

HOURS OF OPERATION

Monday to Friday
8:00am – 8:00pm
(Eastern Time)

LOCATION

1120 Stevenson Mill Rd,
Suite 400
Coraopolis, PA 15108

*Chiesi Total Care may provide non-financial assistance to patients with and without prescription drug coverage. Government-funded plans are not eligible for patient support services that provide financial support through the programs. Please see the accompanying Terms and Conditions for additional eligibility requirements.

Mycapssa[®] is backed by one-stop, comprehensive support services from Chiesi Total CareSM

Download a starter kit for everything you need to get a patient started on Mycapssa, including:

CTC overview

- Summary of Services
- Getting Started Guide
- Contact Information Card
- Copay Card*

Access support

- Prior Authorization and Access Guide
- Prior Authorization Checklist
- Letter of Medical Necessity Template
- Letter of Appeal Template

Forms

- Prescription Form
- Patient enrollment and consent form

Mycapssa information

- Dosing and Administration Guide
- Prescribing Information

The Mycapssa Copay Program

Eligible patients may pay as little as \$0 for their prescription.*

Program Eligibility:

- Patients must be enrolled in Chiesi Total Care.
- The patient has commercial insurance and a valid prescription for a US Food and Drug Administration (FDA)-approved indication.
- The patient is a resident of the United States or one of its territories.



Lesa, Chiesi Total Care pharmacist



Scan the QR code
to download the
HCP Starter Kit



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The Chiesi Total Care Program assists with:



**Commercial
insurance**



**Government
insurance**



**No
insurance**



**Applications for additional
foundations funding†**

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†Chiesi does not fund foundations.