

MYCAPSSA® Chiesi Total CareSM

Patient Support Services Terms and Conditions

These terms and conditions apply to the patient support services offered through the Chiesi Total Care Patient Support Program (the “Program”) for MYCAPSSA® (octreotide), unless otherwise noted. These patient support service programs may include affordability solutions support, appeals support, benefit verification, patient education support, copay assistance, patient assistance, and Pharmacist support. Patient support services offered through the Program are subject to change.

A patient who receives health care benefits under any plan or program funded in whole or in part by federal or state governments including Medicare, Medicare Part D, Medicare Advantage, Medigap, Medicaid, TRICARE, Veterans Affairs (VA), Department of Defense, State Prescription Assistance Plans (SPAPs) (other than health insurance for federal government employees) or any state health care program such as Medicaid, Children’s Health Insurance Program, programs funded under Maternal and Child Health Program or programs funded under Social Services Block Grant (collectively, “Government-funded Plans”) are not eligible for patient support services that provide financial support through the Program. Only patients with commercial insurance who have a valid prescription for a US Food and Drug Administration-approved indication for MYCAPSSA are eligible for patient support services that provide financial support through the Program.

Patients residing in or receiving treatment in certain states may not be eligible for certain patient support services of the Program. Patients may not seek reimbursement for value received from the Program. The Program does not obligate the use of any specific medication or healthcare provider. Patients who receive treatment or reside in Massachusetts, Michigan, Minnesota, or Rhode Island are not eligible for co-pay assistance for infusion services or routine testing services, if applicable.

Chiesi Total Care may recommend contacting an independent financial assistance foundation. Independent financial assistance foundations have their own rules for eligibility. Chiesi USA does not fund independent financial assistance foundations, nor does Chiesi Total Care have involvement or influence in independent foundation decision making or eligibility criteria and does not know if a foundation will be able to help you. Chiesi Total Care can only refer you to a foundation that supports your disease state. This information is provided as a resource for you. Chiesi Total Care does not endorse or show preference for any foundation. The foundations recommended to you may not be the only ones that might be able to help you.

Chiesi Patient Education Liaisons (“PELs”) may be available to assist you with disease education, provide relative educational or informational resources, and to answer questions you may have about your disease. Chiesi Field Reimbursement Managers (“FRMs”) may be available to assist you with your product prescription drug coverage, including prior authorization, appeals, and denials.

PELs and FRMs are employees of Chiesi USA, Inc. PELs and FRMs are not healthcare providers and are not part of your healthcare team. PELs or FRMs will not provide medical care or advice. All treatment decisions should be made by you and your treating healthcare professional. To assist you, PELs and FRMs may need your Information. If you choose to opt out of services by PELs and FRMs, you may do so at any time. Please see Chiesi’s Privacy Policy at www.chiesiusa.com/privacy.

Program benefits may not be sold, purchased, traded, or offered for sale, purchase, or trade. The Chiesi Total Care patient support services are not valid where prohibited by law, taxed, or otherwise restricted. Offer subject to change or discontinuance without notice. Restrictions, including monthly maximums, may apply. This is not health insurance.

This is a voluntary program. Patients who choose not to enroll in the Program will be able to receive medication. Patients may benefit from Chiesi Total Care without participating in the patient support services program of Chiesi Total Care. After enrolling in Chiesi Total Care, participants may opt out by contacting the Program, as outlined in the Chiesi Total Care Enrollment and Authorization Form. Patients must renew their eligibility by December 31 of each year to continue to receive support under the Program.

By participating in the Program, participants acknowledge that they understand and agree to comply with the Program Terms and Conditions.



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